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Camping L'Enclave

Conditions & Internal Regulations



Conditions for renting a camping pitch:

- The reservation is for you the guarantee to find on your arrival one of our numbered pitches. Whenever possible, we strive to give you the location you want similar or not similar or a neighbor.
- Each night is counted from 1:00 p.m. to 11:00 a.m. the next day. Any night started is due.
- The pitch proposed can only be demanded if the time between the proposal and your response exceeds 10 days at the time of booking.
- All rentals are nominative and cannot be transferred under any circumstances, except with the written agreement of the management.
- In the absence of a written message from the customer specifying that he had to postpone the date of his arrival, the pitch becomes available 24 hours after the date of arrival mentioned on the rental contract and full payment of the service remains obligatory.
- Telephone messages cannot be taken into account.
- In the event of cancellation of the stay provided for by contract, you will be retained the reservation costs and the deposit already paid.
- No reduction can be granted in the case of delayed arrival or early departure.
- Any change during the stay (additional person, various rentals, etc.) will be paid as and when required.
- All customers are required to comply with the provisions of the establishment's internal regulations (see below)

Conditions for renting a mobile home:

- The proposed furnished accommodation cannot be demanded if the delay between the proposal and your response exceeds 10 days at the time of booking.
- All rentals are personal and cannot be transferred, except with the written agreement of the management. In the absence of a written message from the client stating that he had to postpone his arrival, the rental becomes available 24 hours after the date of arrival, mentioned on the rental contract and the full payment of the service remains required. Telephone messages cannot be taken into account.
- In case of cancellation of contract: No reduction will be accepted in the case of late arrival or early departure.
- For any modification of the dates of stay, it cannot be guaranteed the same furnished accommodation.
- The payment of the stay must imperatively be made 30 days before the date of arrival mentioned on the contract.

Our prices include:

- the pitch: approximately 100 m², delimited by hedges and trees
- access to sanitary facilities with hot showers, toilets, hot water
- access to the swimming pool from 15/06 to 15/09
- · campsite entertainment



Equipment of our rentals:

- 1 bedroom with a double bed 140 x 190 cm.
- 1 bedroom with 2 single beds 63 x 180 cm for the 24m² and 90 x 190 cm for the 26m² models and 28 m².
- 1 duvet and its cover + 1 blanket + 1 or 2 pillow(s) and its pillowcase + 1 mattress pad per bed, and 6 hangers.
- 1 kitchen area with gas hob, water heater, refrigerator, electric coffee maker, microwave oven.
- Crockery for 6 people: 6 glasses, 6 cups and saucers, 6 bowls, 6 plates: flat, hollow, dessert, 6 tablespoons and coffee spoons, 6 forks, 6 knives, 4 saucepans, 1 frying pan, 1 salad bowl, 1 Dutch oven, 1 foot strainer, 2 serving dishes, 1 kitchen knife, 1 cutting board, 1 wooden spoon, 1 ladle, 1 skimmer, 1 vegetable peeler, corkscrew, can opener and sardine key. The 16m² model is equipped for 2 people.
- bathroom with shower, sink and toilet (not separated in the 24m² and 16m²)
- 1 terrace with garden furniture and a mechanical awning.
- TV and antenna connection.
- Maintenance: 1 broom, 1 mop, 1 mop, 1 bucket, 1 shovel, 1 trash can, drying rack.

Internal rules of Camping L'Enclave:

The customer undertakes to respect the internal regulations, in particular:

Arrival and departure methods

- For camping pitches: arrivals are from 1 p.m. and departure before 11 a.m.
- For mobile home rentals: arrivals are from 3 p.m. and departure before 10 a.m.
- Customers are invited to notify the reception desk of their departure the day before.
 Customers intending to leave before reception desk opening hours must pay for their stay the day before.

Holding and appearance of the facilities

- Everyone is required to refrain from any action that could harm the cleanliness, hygiene and appearance of the campsite and its facilities, including sanitary facilities.
- It is forbidden to throw waste water on the ground or in the gutters.
- Customers must empty waste water into the facilities provided for this purpose.
- For hygiene reasons, put household waste, waste of all kinds, papers, in garbage bags and deposit them in the places provided for this purpose.
- · Glass packaging must be deposited separately in containers provided for this purpose before 10 p.m.
- Washing is strictly prohibited outside the tubs provided for this purpose, even less so in the river.
- The drying of linen will be done, if necessary, in the common dryer. However, it is tolerated until 10 a.m. near the accommodation, provided it is discreet and does not disturb the neighbours. It should never be made from trees.
- Plantings and floral decorations must be respected. It is forbidden to drive nails into trees, to cut branches, to make plantations.

- It is not allowed to delimit the site of an installation by personal means, nor to dig the ground.
- Any repair of degradation committed to the vegetation, to the fences, to the ground or to the installations of the campground will be the responsibility of its author.
- The site which will have been used during the stay must be maintained in the state in which the camper found it when entering the premises.
- The lighting of the caravan, the use of a fridge, small kitchen utensils, a razor, a television, and a radio and computers are authorised. Other devices are not allowed as they may cause a power outage.

Dead garage

• It may not be left unoccupied equipment on the ground, only after agreement of the management and only at the location indicated. This service is chargeable.

Security

FIRE:

- Open fires (wood, coal, etc.) are strictly prohibited. Stoves should be kept in good working order and not used in hazardous conditions.
- In case of fire, notify management immediately.
 - -> Fire extinguishers can be used if necessary.
- A first aid kit can be found at the reception desk.

STEAL:

- The management is responsible for objects left in the office and has a general obligation to monitor the campsite.
- The camper retains responsibility for his own installation and must report to the person in charge the presence of any suspicious person.
- Customers are invited to take the usual precautions for safeguarding their equipment.

Barbecue

- For reasons of safety but also of respect for neighbours, barbecues on camping pitches as well as the rental of mobile homes (inside or outside) are STRICTLY PROHIBITED.
- Only the 4 stone barbecues built by Camping l'Enclave are at your disposal.

Games

- No violent or disturbing game can be organized near the facilities.
- The meeting room cannot be used for hectic games.

Children and playgrounds

- Accompany the children to the play areas and in the toilets.
- Children should always be under the supervision of their parents.

- For security reasons, the use of games is prohibited after 10 p.m.
- Parents are held responsible for any nuisance or damage caused by their children.

Pool

WOMEN'S SWIMWEAR:

- For women, it is possible to wear a 1-piece or 2-piece swimsuit, a bikini or even a trikini at the pool. For the bottom, the choice will be between the swim brief, the swim shorty, the swim skirt or even the tanga.
- Strings and micro-bikinis are prohibited for reasons of modesty.
- Burkinis are prohibited in all public swimming pools and French campsites as they are considered a religious symbol.

MEN'S SWIMWEAR:

For reasons of hygiene, long shorts and swimming trunks are prohibited.
 Only swim shorts or boxers, bandeau briefs or swim briefs are allowed in the pool

Pets

- Keep dogs on a leash at all times in the camp. Animals must be up to date with their vaccinations.
- It is strictly forbidden to let them bathe in sanitary facilities or wash tubs.
- Dogs and other animals should never be left loose.

They must not be left at the campsite, even locked up, in the absence of their masters, who are legally responsible for them.

Traffic (Automobile, Motorcycle or Motorhome)

- Move with caution in the camp during the day.
- Prohibition to circulate in the camps from 10 p.m. to 8 a.m.
- Leave vehicles in front of the campsite in case of late arrival or departure before 8am.
- Can circulate in the campground only the vehicles which belong to the campers staying there.
- Parking is strictly prohibited on the pitches usually occupied by accommodation unless a parking space has been provided for this purpose.
- Parking should not impede traffic or prevent the installation of newcomers.

Noise & Silence

- Respect the rest of people who want it by returning to the pitches in peace after the end of the evening entertainment programme.
- Customers are asked to avoid all noises and discussions that could disturb their neighbours.
- Sound devices must be adjusted accordingly.
- Door and boot closures must be as discreet as possible.

Visitors

- After having been authorized by the manager or his representative, visitors can be admitted to the campground under the responsibility of the campers who receive them.
- The customer can receive one or more visitors at the reception.
- Campground services and facilities are accessible to visitors.
- Visitors' cars are prohibited in the campground.

Violations of the rules of procedure:

Attention! Failure to comply with the conditions and internal regulations will result in a sanction.

- In the event that a resident disturbs the stay of other users or does not respect the provisions of these rules of procedure, the manager or his representative may orally or in writing, if he deems it necessary, give notice to the latter to cease the troubles.
- In the event of a serious or repeated violation of the rules of procedure and after formal notice by the manager to comply with them, the latter may terminate the contract.

 In the event of a criminal offence, the manager may call on the police.
- Any electrical connection, dog or additional person not declared and discovered during a check will be charged from the day of arrival.

Prefectural decree: 18/08/2011

 N° SIRET: 328665674 00011 Code APE 522 C

